# PRIVACY STATEMENT

Sometics is an online tool to visualize social connections and relationships in a group, class or team. Liquid Dev. B.V. is owner of Sometics and we at Liquid Dev. feel it is very important to protect the privacy of our subscribers and users.

In this privacy statement we intend to explain which types of personal data are processed by Liquid Dev. and for what purposes. The commitments undertaken by Liquid Dev. to protect and secure personal data can also be found here. We are affiliated to the <u>Privacy Covenant of the Primary Education Council</u>.

# Which types of personal data are processed, and why

Liquid Dev. processes personal data when you use our services. You provide these personal data. Below is an overview of the data we process:

#### Login details

To secure your account including your personal data, we provide a personal account which is protected with a user name and password. You choose your own password, which should preferably be not easy to guess and include the number of characters required.

#### Contact details and payment details

To become a member of Sometics, you must enter contact details (such as name, residence, e-mail address). Such data is required to execute the contract, to provide customer support and to keep you informed of any changes to our subscriptions or products. If you decide to take a paid subscription, we also process payment details, which we reduce to the minimum to provide a legally valid invoice.

#### Data in use

The data you enter when using our digital services is processed to store personal settings. Furthermore, with this data we can provide a detailed analysis of your group. If you use our service via an organization (school, sports club, health care institution, etc.), data about this organization and the group participants (class, sports team, etc.) will also be processed.

#### Data on user computer systems

Liquid Dev. processes visitor IP addresses to process user statistics and prevent abuse (for instance by overloading the network, gaining unauthorized access or attempting to do so). In addition, Liquid Dev. can identify certain data on user computer systems (such as the type of operating system and web browser) to ensure a quick solution to any technical problems. Liquid Dev. only uses the personal data for its stated purposes and to ensure compliance with any applicable legal requirement.

# Special and / or sensitive personal data that we process

If you use the passport photo functionality of Sometics, Liquid Dev. B.V. will indirectly process the following special and / or sensitive personal data:

- Race

**Please note:** If the group members are 16 years or younger, the parent(s) / caretaker(s) must give explicit permission before uploading the passport photos.

# Cookie policy

Cookies are tiny data files that are created when visiting a website and can be stored on or read out from a user device such as a PC, tablet or smartphone. This process is resolved automatically through the web browser. Cookies and comparable

technologies which store and/or read out information on a device can be used by Liquid Dev. to enable website functionalities. This includes storing preferences or login status, so that users do not need to enter this information manually time and again.

In addition to functional cookies (e.g. the login status) we store analytical cookies. These cookies provide insight in the use of Sometics.com. This analysis will be anonymized, and the results will not be shared with third parties.

Liquid Dev. does not use marketing cookies or tracking cookies.

# Providing information to third parties

Liquid Dev. will not make any personal data available to third parties, unless:

- this is required to process a purchase order
- the subscriber has granted written permission
- Liquid Dev. is under a legal requirement to provide the data

Liquid Dev. uses professional suppliers to guarantee optimal quality, availability and security of its online tools. Liquid Dev. has entered into contractual arrangements with all its suppliers processing personal data, to guarantee that the data will not be processed for any other purposes than specified in this privacy statement and that it will be protected against loss and unlawful processing.

# Protection of personal data

Liquid Dev. and all its suppliers will take appropriate security measures to protect personal data against loss and unlawful processing. This includes the following measures:

- All web applications from Liquid Dev. are secured using encryption technology (SSL / TLS) to secure the exchange of data with Liquid Dev..
- Daily backups are made to prevent data loss. These backups are encrypted using AES-256 encryption. The keys are in possession of Liquid Dev., and never leave our office.
- Liquid Dev. has an authorization policy in place to ensure that employees only have access to personal data if this is required for the purposes of their work.

# View, change and delete personal data

You can send a request to remove your account (including your personal data) in the administration section. We will deal with this request as soon as possible, but within one month at the latest. If using the administration section is not possible, you can send a request to support@sometics.com. To verify your identity, we will ask you to send a copy of your ID \*.

You can also request Liquid Dev. - at any time - to send an overview of all personal data we process. Please send this request to support@sometics.com. To verify your identity, we will ask you to send a copy of your ID \*.

# Objection to processing personal data

If you wish Liquid Dev. to stop processing your personal data, please send a request to support@sometics.com. To verify your identity, we will ask you to send a copy of your ID \*. **Please note:** since processing personal data is required for our service, it will no longer be possible to use our services after withdrawal of **your** authorization.

# Storage period of personal data

Liquid Dev. will keep your personal data until you place a request to remove your account in the administration section. If you cannot submit this request via the administration section, please send a request for deletion to support@sometics.com. To verify your identity, we will ask you to send a copy of your ID \*.

**Please note:** if you have purchased one or more subscriptions with this account, the required purchase and invoice data will remain in our system. This storage is required because of the statutory minimum storage period for the Dutch tax authorities (7 years). After this term, the purchase and invoice data will also be deleted.

If you have not used our services for 7 years, we will also delete all your personal data.

# Appealing to the Dutch Data Protection Authority

If you have a complaint about the processing of your personal data by Liquid Dev., please contact us at support@sometics.com. If this does not offer a solution, you can contact the <u>Dutch Data Protection Authority</u>.

# Changes to the privacy statement

This Privacy Statement may be extended or amended in the future. All changes will be published on this website.

# Contact details

If you have questions or comments about this privacy statement, you can contact us via:

E-mail: support@sometics.com

Liquid Dev. B.V. Konnetlaantje 4 1435 HW Rijsenhout

Version 1.7 (Last revised on 9 February 2023)

\* Hide the Citizen Service Number (BSN), MRZ (machine readable zone, the strip with numbers at the bottom of the passport), passport number and your passport photo when you make a copy of your ID. This is to protect your privacy.